

## **Tam-O-Shanter Country Club**

### **Job Description**

**Position Title:** Pool Cantina Supervisor

**Supervises:** Cantina Staff

**Position Summary:** The position is responsible for daily operations at the Pool Cantina with a high execution of professionalism and hospitality. The Cantina provides casual poolside service for members and their guests. The staff will be expected to have an understanding of outdoor service. The Staff will also be expected to go above and beyond to deliver memorable events, while bringing a high level of energy and professionalism.

### **Job Duties and Qualifications:**

- Ability to work scheduled hours including, when necessary, holidays and weekends
- Lifting and bending throughout the course of the job
- Adhering to the same standards of service and behavior that peers are required to uphold
- Maintaining a positive and friendly demeanor at all times
- Working with peers to meet the needs of the team
- Inspecting service areas prior to opening to ensure that adequate supplies are available
- Knowledge of menu, menu enhancements and preparation methods
- Constant awareness of the Cantina flow
- Continually seeking to enhance knowledge and skills
- Maintaining self-awareness of members', management and peers
- Creating the Cantina Staff schedule on a weekly basis and being responsible for all team timekeeping adjustments
- Maintaining cleanliness of equipment, counters, and production areas
- Assisting with the production and service of food and beverage, as needed
- Maintaining service areas in a neat clean and orderly manner
- Ensuring that the team under their direction is competent, efficient and effective
- Being attentive to the needs of the members
- General behavior and language
- Maintaining good hygiene and a professional appearance
- All but not limited to this Job Description