

Tam-O-Shanter Country Club

Job Description

Position Title: A La Carte and Banquet Server

Position Summary: The position is responsible for daily food service with a high execution of professionalism and hospitality. Servers will provide premium service for members and their guests, abiding by the service standards of the Club. They will be expected to have a solid understanding of fine dining and table-side service.

Job Duties and Qualifications:

- Adhering to the same standards of service and behavior that peers are required to uphold
- Maintaining a positive and friendly demeanor at all times
- Working with peers to meet the needs of the team
- Inspecting service areas prior to opening to ensure that adequate supplies are available
- Knowledge of menu, menu enhancements and preparation methods
- Constant awareness of restaurant flow
- Ability to evaluate guest satisfaction and responsiveness
- Collecting checks and payments for items served
- Continually seek to enhanced knowledge and skills related to service
- Maintaining service areas in a neat clean and orderly manner
- Being attentive to the needs of the members
- General behavior and language
- Maintaining good hygiene and a professional appearance
- Ability to work scheduled hours including, when necessary, holidays and weekends
- Lifting and bending throughout the course of the job
- All but not limited to this Job Description